



Gregory A. Hanissian, MD
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a division of consolidated medical practices of memphis, pllc

Information for New Patients

You are in the office of Gregory A. Hanissian, MD, Doctor of Medicine and duly licensed to practice medicine in the state of Tennessee. A copy of his current medical license is posted in the office.

Appointments

Our **office** is open Monday through Thursday, 9:00 AM - 5:00 PM, except Tuesdays we are open until 6:00 PM. We are open Friday 8:00 to 11:00 AM. Same-day or next-day appointments are available for sick visits (call between 8:30 & 9:00 AM for availability). Some late appointments & shots are available Tuesdays. The last allergy shot is given 30 minutes prior to closing.

For appointments and questions regarding insurance or billing, please call during office hours.

Please provide at least 24 hours notice of any appointment cancellation. Missing an appointment without notice may incur a charge to your account.

Emergencies

We can serve you best during office hours, as during this time we have the most resource. If it is a true emergency, dial 9-1-1 for an ambulance, or go to your nearest hospital emergency room. One of our doctors is available 24 hours a day for *urgent* problems and can be reached weekdays at (901) 751-9696. For emergencies after hours or on weekends, you may call our office phone number or (901) 371-5208 and leave a message with our answering service, and we will return your call.

Telephone Calls

If you have a new problem, we prefer to see you in our office. We can answer some non-urgent questions by telephone. Callbacks & prescription refills are made late in the afternoon that we receive the message, or within 24 hours.

Medical Records

If you visit another consultant, please have the physician mail or fax us a report.

Copies of your medical records are available to you. For another physician's office: faxes are no charge; otherwise, copy costs & staff time require us to charge a base fee and a nominal fee/per page.

Allergy Shot Patients

If you are on allergy shots and require a refill of your vaccine, please give at least 2 weeks notice so that we may prepare it in time. If you need a refill at the time of your return visit, inform us when you call for an appointment. We ask that you remain in the waiting area for at least 30 minutes after obtaining your allergy shot so that we may be available in case of a reaction. Let us know if you feel unusual in any way after your shot.

Odds and Ends

If you suspect you or your child has chicken pox or any other contagious illness, please inform us at the time you call for your appointment.

Remember: We are here for you. Please let us know if there is anything that we could have done better, or that has not met your satisfaction, and so that we will do better next time.

www.memphisallergist.com